

Personal Care/Homemaker/HHA Providers ONLY Notice Regarding Electronic Visit Verification (EVV)

The federal 21st Century Cures Act requires Electronic Visit Verification (EVV) for Personal Care and Home Health services. EVV is required for Medicaid services and the Executive Office of Health and Human Services (EOHHS) requires it for Executive Office of Elder Affairs (EOEA) Non- Medicaid services as well. The goals for EVV implementation are quality, efficiency and program integrity.

To meet federal requirements, EVV systems must verify:

Type of service performed;

Individual receiving the service;

Date of the service;

Location of service delivery;

Individual providing the service;

Time the service begins and ends

Please see the attached EVV Options for ASAP contracted providers. Information about EVV implementation can be found at:

<https://www.mass.gov/info-details/electronic-visit-verification>

When submitting your proposal, please include a description of the EVV system your organization will use.

EOHHS Deploying a Hybrid EVV model for ASAP Contracted Providers

EVV Options for ASAP-contracted providers

MyTimesheet		Alternate EVV systems
State-sponsored system developed by Optum		Any system purchased by providers that meets Cures Act and EOHHS requirements
Providers served	Any ASAP-contracted provider	Providers with existing EVV systems in place or those who choose to adopt one
Software platform cost	Free use of platform (devices not included)	Depends on vendor charge
Vendor	Optum (contracted by MassHealth)	Numerous EVV products already in use
Functionality	<ul style="list-style-type: none"> • GPS check-in & check-out on mobile devices • Web-based portal for provider organizations and ASAPs 	Must provide data elements meeting Cures Act and EOHHS requirements, but can include additional features (varying check in methods may be permissible)

