

# Somerville-Cambridge Elder Services Quick Guide

## Information and Care Consultation Services

Program	Description	Cost/Eligibility
<b>Information and Referral</b>	Provides a wide range of aging and disability resource information via phone, internet, and office visit.	Free. Open to all residents of Cambridge and Somerville and nonresident caregivers.
<b>Elder Care Advice</b>	Provides short-term information, advice, and education to older adults. Offers in-home, in-office, or phone consultations. Helps identify services that will help maximize independence and quality of life.	Free. Open to all residents of Cambridge and Somerville age 60 and over.
<b>Family Caregiver Support</b>	Offers caregivers information about services and provides educational programs and short-term individual or family consultation. Helps identify services that will help maximize independence and quality of life.	Free. Open to all residents of Cambridge and Somerville and nonresident caregivers.
<b>Options Counseling</b>	Assists older adults and people living with disabilities in making informed choices about services, supports, and settings in which to receive care, through an interactive decision-support process. Options Counselors meet with individuals on a short-term basis in hospitals, rehabs, or community settings.	Free. Open to all residents of Cambridge and Somerville and nonresident caregivers.
<b>The SHINE Program</b>	Offers free information and assistance regarding health insurance and benefits to older adults, Medicare beneficiaries living with disabilities, and their caregivers. SHINE Counselors agency staff and volunteers.	Free. Open to Medicare beneficiaries living in Cambridge and Somerville, and non-resident caregivers.
<b>Hospital to Home</b>	Improves communication and coordination between consumers and their health care providers by providing consumers with tools and support as they transition from the hospital, rehab or skilled nursing facility to home.	Free. Open to members of a Cambridge Health Alliance ACO, those who live in the community or an Assisted Living Facility, and those who have been recently discharged from Cambridge or Everett Hospital.

## Wellness Programs

Program	Description	Cost/Eligibility
<b>Stay Strong, an In-Home Fall Prevention Program</b>	Provides sessions to reduce the fear of falling and increase activity levels. Sessions include discussion and exercises to improve balance, flexibility, and strength. Takes place in the home and is one-on-one.	Free. Open to residents of Cambridge and Somerville.
<b>Savvy Caregiver</b>	Provides dementia care training to non-professional caregivers of those diagnosed with Alzheimer's or other dementias. The program is spread out over 6 weeks and reduces caregiver stress and improves caregiving skills.	Free. Open to non-professional caregivers of individuals diagnosed with dementia, who are residents of Cambridge, Somerville, or surrounding towns.

## Nutrition Programs

Program	Description	Cost/Eligibility
<b>Meals-on-Wheels Program</b>	Delivers a variety of hot, cold, multicultural, and special dietary meals to older people's homes.	Voluntary donation. Open to residents of Cambridge and Somerville age 60 and over, and their spouses, caregivers or dependents with disabilities, who may be under 60.
<b>Congregate Meals</b>	Serves hot and cold lunches and suppers in senior centers and elder housing buildings.	Voluntary donation. Meals are available to anyone age 60 or over, as well as their spouses or dependents with disabilities under 60 and people under 60 who live in a building with a meal site can attend that meal site.

<b>Commodity Supplemental Food Program</b>	Volunteers deliver two bags of shelf-stable groceries, plus two fruit and vegetable items. Takes place on the 1st Tuesday morning of each month.	Free. Open to residents of Cambridge and Somerville age 60 and over. Income limit: \$1,473 per month for 1 person; or \$1,984 per month for a household of 2 people. Both members of a couple are welcome to participate.
<b>Nutrition Counseling</b>	Offers in-home and community nutrition education by a registered dietitian.	Free. Open to residents of Cambridge and Somerville, age 60 and over.
<b>Nutritional Supplements</b>	Offers Ensure, Ensure Plus, or Diabetic Glucerna supplement drinks at a low cost to those who cannot obtain all of their needed calories through food. Available in Vanilla, Chocolate and Strawberry.	Free delivery for Meals-on-Wheels clients (\$2.50 all others). Open to all. Payments can be made by cash, check, \$25/case, \$27/Ensure+, \$36/diabetic.
<b>Seniors Farmers' Market Nutrition Program</b>	Provides low-income elders with coupons to buy fresh fruits and vegetables from farmers' markets or delivers produce for those who are unable to get to the farmers' market to shop for themselves. Eligible recipients of each program receive \$25 worth of coupons or \$25 in locally grown produce from Massachusetts farmers and farmers' markets. Funding for the program is provided by the USDA Food and Nutrition Service.	Free while supplies last. Open to residents of Cambridge and Somerville age 60 and over OR under age 60, living with disability, in elder housing with congregate meal plan. Income guidelines are updated every year and depend on household size.

## Volunteer Programs

Program	Description	Cost/Eligibility
<b>Medical Escort</b>	Volunteers drive or accompany older adults to and or from medical appointments, particularly when they are advised by a physician that someone needs to see them home.	Free. Open to residents of Cambridge and Somerville age 60 and over.  Priority given to SCES clients. 7-10 days advance notice required.

<p><b>Health and CONNECT Advocate Programs</b></p>	<p>These programs match volunteers with older adults who need ongoing support at medical appointments. Volunteers attend appointments and help keep track of complex health issues. CONNECT Advocates assist clients served by our Elder Mental Health Outreach Team and seek to stabilize those whose behavioral health prevents them from accessing medical care.</p>	<p>Free. Open to SCES clients.</p>
<p><b>Money Management</b></p>	<p>Matches trained volunteers with older adults who need help writing checks, balancing their checkbooks, budgeting monthly income, and running bank errands. Offers Bill Payer, Power of Attorney and Rep Payee services. Volunteers may also negotiate with vendors, such as utility providers, on a client's behalf.</p>	<p>SSA Mandates fee for Rep Payee clients. Open to residents of Cambridge and Somerville age 60 and over (age requirement waived for persons with disabilities). Priority given to SCES clients. For Bill Payer clients, there may be a nominal fee for service for those with assets above \$55,950 for an individual &amp; \$63,900 for a couple.</p>
<p><b>Friendly Visiting</b></p>	<p>A Partnership with Friendship Works and SCES. Pairs friendly visitor volunteers with older adults for weekly, one-hour visits to reduce isolation and loneliness. Matches enjoy conversation and activities together.</p>	<p>Free. Open to residents of Cambridge and Somerville, ages 60+.</p>
<p><b>Technology Coach Program</b></p>	<p>We match volunteers with older adults to help get started with a new smartphone, tablet, and low-cost internet service. Written resources are provided to support ongoing learning.</p>	<p>Free. Open to SCES Clients.</p>
<p><b>Kate's Café</b></p>	<p>Provides a monthly dinner and social event for lesbian, gay, bisexual and transgender (LGBTQIA+) seniors, caregivers, and friends. Hosted every 4<sup>th</sup> Wednesday of the month at the S&amp;S Restaurant.</p>	<p>Free. \$12 donations are suggested for guests 60-and-older and required for those under 60. Open to all. Advance registration required</p>

## In-Home Programs

Program	Description	Cost/Eligibility
<p><b>State Home Care Program</b></p> <p><b>Enhanced Community Options Program (ECOP)</b></p> <p><b>Choices Program</b></p>	<p>Provides state-subsidized services to eligible older residents who need assistance so they may continue to live safely at home.</p> <p>Services include: Case Management, Adult Day Programs, Personal Care, Food Shopping, Home Safety Adaptations, Housekeeping, Laundry, Meal Preparation, Personal Emergency Response Systems, Supervision/Companionship, Transportation for Medical Appointments, Grocery Shopping, and Respite for Caregivers.</p>	<p>Services are state-subsidized. Copayment amounts on a sliding fee scale based on income. No copayments for MassHealth recipients. Open to residents of Cambridge and Somerville age 60 and over. Must need assistance with tasks such as bathing, dressing, housework, laundry, grocery shopping, medication reminders, meal preparation, medical transportation, or caregiver relief.</p> <p><b><i>ECOP clients must be nursing home eligible. Choices Clients must be nursing home eligible and on MassHealth. Respite services available regardless of income.</i></b></p>
<p><b>Community Transition Liaison Program (CTLTP)</b></p>	<p>The Community Transition Liaison Program (CTLTP) supports nursing facility residents who are interested in receiving support and assistance to transition to the community.</p> <p>The CTLTP Team will engage with residents who are in the nursing facility to understand if they are interested in returning to the community. The CTLTP team will provide assistance and coordination with discharge planning, including connecting residents to state programs and local community supports, and the CTLTP team will assist the resident in mitigating issues that may impact their ability to successfully transfer to the community.</p>	<p>Free. Open to all residents 22+ in NF in Somerville/Cambridge whose stay exceeds 45 days or resident whose stay is less than 45 days and has requested assistance with transition to community. Any type of insurance accepted.</p>

<p><b>Anchor Program</b></p>	<p>Intensive case management program that assists consumers who are at risk of eviction or institutionalization due to their reluctance to accept Home Care services.</p> <p>The Intensive Case Manager sees ANCHOR participants monthly. Consumers may have behavioral health conditions, but this is not a requirement of the program.</p>	<p>Free. Open to all residents of Cambridge and Somerville age 60 and over.</p>
<p><b>Adult Family Care</b></p>	<p>Helps older people and younger people with disabilities who need assistance with daily activities to live independently in a supportive family environment. Clients live with a trained caregiver (whether a host or a family member) who provides daily care, meal preparation, and assistance with personal care and medical needs. The live-in caregiver receives stipend for care provided.</p>	<p>Free to those who are MassHealth Standard, CommonHealth, SCO, PACE or One Care eligible. Private Pay option may be available to those who are not covered by MassHealth. Open to people ages 16+ who are unable to live alone and have a chronic medical or psychiatric diagnosis requiring assistance with at least one activity of daily living. Serves Greater Boston, North Shore and Merrimack Valley.</p>
<p><b>Senior Care Options Program</b></p>	<p>Provides geriatric support services coordination (GSSC) for the Senior Care Options (SCO) program, which offers older adults the opportunity to receive health care combined with social support services.</p>	<p>Free. Open to MassHealth Standard members who meet the following criteria: are age 65 and older; live at home or in a long-term-care facility (member cannot be an inpatient at a chronic or rehabilitation hospital or reside in an intermediate care facility); are not subject to a six month deductible period under MassHealth regulations at 130 CMR 520.028; are not diagnosed with end stage renal disease.</p>
<p><b>OneCare Program</b></p>	<p>Provides independent living long-term supports and services coordination (IL-LTSS) for the OneCare program, which offers adults the opportunity to receive health care that combines health services with social support services.</p>	<p>Free. Open to people ages 21 to 64 who are eligible for MassHealth Standard or CommonHealth, have Medicare A and B and are eligible for D, live in the service area of a One Care plan, and agree to receive all covered medical and behavioral health services and long-term services and supports from a One Care plan.</p>

## Mental Health

Program	Description	Cost/Eligibility
<b>The CONNECT Program</b>	Supports individuals who encounter access barriers to mental health care; provides clinical case management services; connects individuals to mental health services and community services; provides in-home therapy when an individual cannot get the service elsewhere; provides advocacy for individuals and at a legislative level to increase funding for access and availability of mental health services; increases conversation and decreases stigma around mental health conditions among clients, staff, and other professionals; and offers support, consultation and education to SCES staff. Sponsored by Elder Mental Health Outreach team grant.	Free. Open to residents of Cambridge and Somerville, ages 60+.

## Protective Services

Program	Description	Cost/Eligibility
<b>Protective Services</b>	Investigates allegations of abuse, financial exploitation, neglect, or self-neglect; provides on-going casework; and coordinates service plans designed to alleviate risk/abuse.	Free. Open to residents of Cambridge and Somerville age 60 and over.

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